

HENNEPIN COUNTY

MINNESOTA

Sheriff's Telecommunicator

\$45,560-\$69,982 Annually

Plymouth, MN

Are you someone who communicates well and has a passion for helping others? Can you remain calm and multi-task in high stress, emergencies? As a 911 Telecommunicator, you will provide non-emergency and 911 emergency public safety dispatching services to one of the largest radio systems in the nation. Hennepin County Sheriff's Office's 911 Dispatch Division, is dedicated to serving as the vital link between the public and public safety organizations through responsiveness, compassion, and professionalism.

Need to have:

- You must have one of the following:
- One or more years of experience dispatching police, firefighters, and/or Emergency Medical Services.
- Two or more years of other dispatching or call center experience.
- Two or more years of experience as a first responder (police officer, firefighter, and/ or emergency medical technician/paramedic).
- Two or more years of experience providing fast-paced customer service while managing multiple tasks and priorities simultaneously.
- **Completion of the 911 Telecommunicator Pathways Training program and one year or more of call center experience.**
- Note: Related experience, such as providing disaster/emergency response, corrections, military/reserve service, loss prevention, home/business safety and security, triage/crisis intervention may be substituted on a year for year basis.
- Typing skills of 40 words per minute with 90% accuracy.
- Ability to abide by the [Sheriff's Office Personal Appearance Standards Policy](#). You must read the entire policy and be able and willing to meet the requirements.

Qualified candidates will be invited to take the [CritiCall](#) test the weeks of Friday March 8th- Friday March 15th. **Testing will be available on-site Tuesday March 12th at the 911 Emergency Communications Center or can be taken from home on a desktop computer.** This posting may also be used to fill future 911 Dispatcher vacancies.

Hennepin County Human Resources

300 South Sixth Street, Minneapolis, MN 55487-0040

612-348-7855 | [hennepin.jobs](#)



For more information, and to apply please click [here](#). Application closes on March 7th at 11:59 p.m.

Your future. Made here.